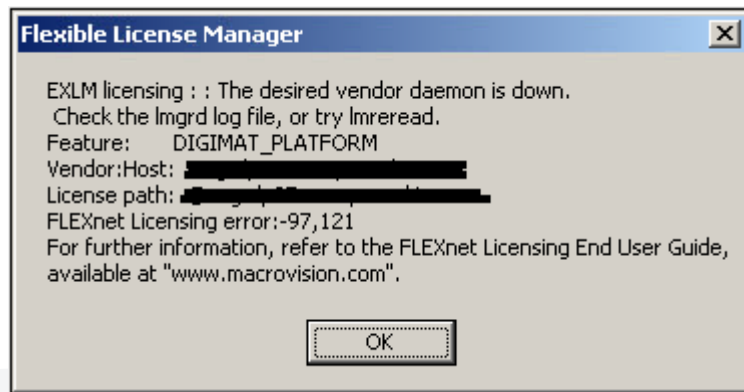# What if DIGIMAT doesn't find license?

Software : DIGIMAT
Release : 3.0.1
Keywords : lmgrd, lmstat, license

When you install a new license file, you can sometimes get the error message:

Different problems can lead to this error message. You should therefore check that

1. IP address of the machine on which is installed the license server is the one indicated in the license file. The IP address is indicated in third position on the first line :

   > SERVER exstream 0ab45er654

2. Check that lmgrd.exe and EXLM.exe processes are running on this machine. This can be done as following:

   a. Open a command prompt (Start -> Run... -> cmd)
   b. Move to the Licensing Digimat installation directory. For instance, C:\DIGIMAT\Digimat\3.0.1\exec. Here you should have lmstat.exe file.
   c. Write the command *Lmstat.exe -a -c @....* where the dots must be replaced by the IP address of the machine on which is installed the license server. If the e-xstream license server is running you should get a message like :

```
lmstat - Copyright (c) 1989-2005 Macrovision Europe Ltd. and/or Macrovision Corporation. All Rights
Reserved. Flexible License Manager status on Wed 2/20/2008 09:49

[Detecting lmgrd processes...]
License server status: 27000@EXBPC4
    License file(s) on EXBPC4: C:\DIGIMAT\Licensing\Digimat.lic:

    EXBPC4: license server UP (MASTER) v11.1

Vendor daemon status (on EXBPC4):

     EXLM: UP v11.1
```

```
Feature usage info:

Users of DIGIMAT:  (Total of 300 licenses issued;  Total of 0 licenses in use)
Users of DIGIMAT_PLATFORM:  (Total of 10 licenses issued;  Total of 0 licenses in use)
Users of MICROSS:  (Total of 10 licenses issued;  Total of 0 licenses in use)
Users of MAP:  (Total of 10 licenses issued;  Total of 0 licenses in use)
```

e-xstream license server is characterized by EXLM vendor daemon. Of course, the feature usage info depends on the license file that you use.

If you don't get this message, this means that the license server is not running. Then, you have to (re-)start it. For this, move to the C:\DIGIMAT\Licensing. In this directory you will find a set of files:

The lmtools.exe gives access to a graphic user interface to manage the license server. You can restart the license server from there by going to Start/Stop/Reread tab.

The lmgrd.exe allows you to restart manually the license server. The command is the following,

lmgrd.exe –c .\Digimat.lic –l .\Digimat.log

Digimat.log is a text file used to store information about the use of the license

3. Check that you specified the right IP address for the license server during the Digimat installation. For this, you must open the DIGIMAT_Settings.ini file located in C:\DIGIMAT\Digimat\3.0.1\exec and check the line starting by EXLM_LICENSE_FILE. The value of this variable must be the IP address (starting by @) of the machine on which the license server is installed (for instance : @192.168.1.112) or the name of the machine itself.